



Guidance for Parents of Remote Learners

As we continue to progress through the school year, we have received numerous Remote Learning questions from parents and detailed feedback from teachers and administrators. These conversations have prompted the following guidance for parents of Remote Learners.

Expectations for Remote Teachers

- Please note that Remote Teachers will not offer direct instruction for the entire class period. Teachers will meet daily with students on Teams for initial instruction and to answer questions students may have. After this, teachers may release students to begin work on their assignment for the day. During this time, teachers may call individual students or small groups of students for more in-depth support and will be available through Teams to answer student questions.
- Please note that teachers' instructional approaches will likely differ from other teachers, just as they do in brick & mortar instruction. Just because a teacher uses one instructional structure does not mean that other teachers will use the same structure.

Discipline, Absences and Non-Engagement

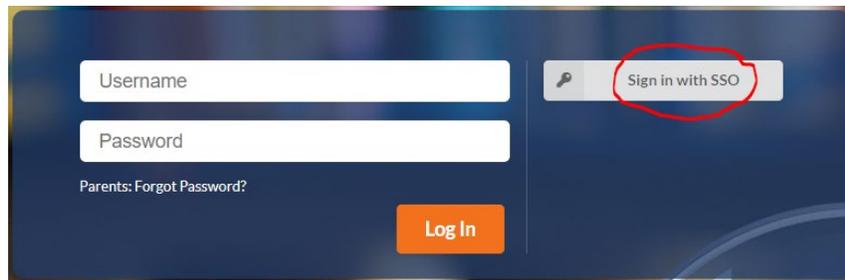
Remote students have the same expectations for behavior, attendance, and classroom engagement as their brick & mortar peers. Students who do not show appropriate behavior, regularly attend class, engage with teachers during live lessons, or complete assigned course content will face consequences as outlined in SRCSD's [Student Code of Conduct](#). Continued misbehavior/absenteeism/non-engagement could result in removal from Remote Learning and entry into a different learning option.

Learning Coach Expectations

As you know, the Remote Learning option requires the presence of a Learning Coach to assist Remote students with accessing online platforms, ensuring they are logged in and attending classes, and monitoring their engagement in these classes throughout the day. Please note that this is a continued expectation for the duration of your student's involvement in Remote Learning. *Students who do not have consistent access to a Learning Coach will be removed from Remote Learning* and will be required to choose a different learning option.

Accessing Focus/FLVS Content

- To access FLVS content, students must log in through their **student** Focus account. To login, they should go to <https://santarosa.focusschoolsoftware.com/focus/>. Click the button that says “Sign in with SSO” and enter the following information:
 - Username is the student’s full district email address (Be sure to include the “s” on the end of “students”!)
 - 5700000000@students.santarosa.k12.fl.us
 - The password for your student can be given to him/her by your student’s teacher.



Considerations for Virtual Meetings

The use of virtual meetings for Remote Learning has introduced a new set of challenges. When parents are with their students during video meetings as a Learning Coach, it is equivalent to holding a brick and mortar class with every parent present in the classroom for instruction. Additionally, when students turn on their web cameras, their home environment is also on display for the rest of the class. Considering this, during Remote instruction, please take the following steps to help ensure an appropriate learning environment for Remote students.

- Please be mindful of the language you and others in your home use during live lessons. No profanity should be used.
- Please be mindful of what is visible in the background if your student’s webcam is on. No alcoholic beverages or other items inappropriate for an educational environment should be visible. When possible, use a background filter (found in the options under the “...” button).
- Please do not engage in direct discussion with the teacher unless you’re asked to by the teacher.
 - If you have instructional questions or concerns, please submit them via e-mail to the teacher.
 - If you need extra guidance on accessing a platform or instructional assignment, please prompt your student to ask the teacher.
- Please do not engage in discussions with other parents.
- Please keep siblings away from computer.
- In general, if it is inappropriate in a brick and mortar setting, it should not happen on screen during Remote instruction.

Please note that it is *a violation of Florida law to record audio or video of any part of your student's class* without the expressed written consent of your student's teacher and the written consent of each parent of your student's peers. Florida is a two-party consent state, meaning all parties that partake in a conversation must have given consent for that conversation to be recorded. No teacher has the sole authority to give permission for any portion of the classroom activities to be recorded. Recording your student's classes, as aforesaid, constitutes a violation of Florida criminal law and may subject the violator to criminal charges and prosecution.

Student Assessments

Please help ensure your student can access and navigate their online assessments, but do not help students answer questions. Helping students answer questions creates a false display of their content knowledge that may keep your teacher from offering additional instructional support that your student needs.

Tech Expectations

As you have experienced, the success of the Remote Learning environment relies on several technological components operating successfully together. During the school year, we have worked with parents to help troubleshoot several issues. Below you'll find helpful tips for some of our most common submissions.

- **Pop-up Blocker** – Some online applications may use popups for course content. If your student is clicking a link to start an activity, but nothing happens, it could be that popup windows are disabled on your device. Our recommendation is to use Google Chrome as your browser. Visit the following link to learn how to adjust your pop-up settings:
<https://support.google.com/chrome/answer/95472?hl=en>.
- **Kicked out of Programs** – Some students may get kicked out of virtual meetings or out of the FLVS platform at times. This usually has to do with the internet connection of the device being used or a processing issue with the program or online application. The best course of action when this occurs is to close all browser windows and try to log back into the Teams meeting or online application or in restarting the device and trying again. Please note that this is likely not an issue with your student's log in credentials, since they were able to access content initially.
- **Problems with District-Issued Laptop/Internet Card** – Please note that these issues should be addressed with school's tech contact. Please bring the device to the school site for inspection.